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## Macro environment becomes increasingly challenging

Retail sales have cooled down notably amid rampant inflation


- CPI has eased a bit from the $5.4 \%$ peak in June, but inflationary stimuli remain in place

Retail sales (mainly food \& drinks) - Y/Y\%


- Retail sales $\mathrm{Y} / \mathrm{Y}$ growth improved marginally in Q3 vs Q2

- Salary pressure expected to remain high, with another $9.5 \%$ hike in the minimum salary to be enforced in Dec-18

- Unemployment rate hit a minimum record of $4.1 \%$ in Sep-18

Sales performance by brands

## Sales growth analysis



- All-store sales growth of $20.9 \% \mathrm{Y} / \mathrm{Y}$ in 9-mth supported mainly by same-store growth of $10.5 \%$;
- In Q3, all-store sales advanced $20.4 \%$, with samestore sales improving by $11.4 \%$;
- The 9 net openings (since Jan-2017) contributed 10.7pp to the Y/Y growth in 9-mth, with all but two in cities with existing KFC stores;




## Sales growth analysis



- All-store sales growth of $9.9 \% \mathrm{Y} / \mathrm{Y}$ in H 1 , with virtually all growth being contributed by the 9 stores opened starting Jan-2017 (of which 7 in existing cities);
- In Q3, all store sales advanced $11.4 \% \mathrm{Y} / \mathrm{Y}$, while same-store sales improved 1.1\%



Q1 Q2 Q3 Q4 Q1 Q2 Q3 2017201720172017201820182018

Development

## Restaurant openings in 2018


(1) As at 15-Nov-2018.
(2) Of which 3 stores were part of the 2017 plan.




## Q3-2018 highlights

- KFC focused on building innovation for the summer and created new occasions to visit for our customers, successfully launching new recipes for a Teriyaki-inspired product platform maintaining strong double digit same-store sales growth
- Disruptive value was communicated for the back-to-school period by launching a new recipe for Booster with an entry price point of 5 lei, maintaining a similar level of transactions compared to LY while increasing same-store sales
- Continuous activities to build KFC as a digital brand by launching a social entertainment channel in July, a platform where people come for entertainment and where KFC feeds them relevant content; Social Me was the name of the first content series that was shaped as a brand manifesto and became a phenomenon in the digital space with over 7 million views


Self-ordering kiosks \& digital menu boards

- Pilot kiosks were implemented in three stores
- Positive feedback from clients and $80 \%$ of eat-in and take-away orders done through the kiosk
- Roll-out of digital menuboards completed in 21 stores


## Brand news

SOCIAL ME - Campaign results


$$
\begin{aligned}
& +137.8 \mathrm{~m} \text { sec of } \\
& \text { content viewed } \\
& =4.4 \text { years in real } \\
& \text { life }
\end{aligned}
$$

+3.5m
engagements generated

## Best practice at

 Instagram Summer School (on IGTV)

## Q3-2018 highlights

- Pizza Hut launched a national promotion in Q3 that offered prizes with the purchase of a Flatbread pizza with the aim of increasing transactions through attracting new users and bringing back lapsed clients; the decreasing transaction trend went through a slow down over the summer;
- Successfully launched the Pizza Hut re-positioning in Q3 through a 360 communication campaign to announce the new menu designed by chef Nico Lontras and the improved brand attributes; customer feedback was positive and same-store sales growth was high single-digit in September with positive transaction growth for the first time this year
- Pizza Hut Delivery launched the same innovation campaign for the summer, Flatbread and was present on TV with a tail on the brand commercial, enjoying a high sales mix of the product; due to new store openings and cannibalization of existing trade areas, same-store sales took a negative turn
- Overall online orders exceeding $34 \%$ of delivery sales with mobile app contributing with onethird
- Taco bell continued to build brand equity and sales by opening its third store in the market and recruited new fans through its online platform "Proud supporters of beginners"
- 2018 Q3 awards: $1^{\text {st }}$ place for best use of photography in Webstock for Pizza Hut "Replate Waste"; $2^{\text {nd }}$ place for innovation in Webstock for KFC Studycoin"' $2^{\text {nd }}$ place for best use of video in Webstock for "Social Me"; $2^{\text {nd }}$ place in Webstock for the KFC Instagram account
*Webstock is the biggest social media festival in Romania


## Marketing

Q3-2018 campaigns


## Pro forma financials

Note:
Jan-Sep 2018 pro forma results are identical to consolidated results Jan-Sep 2017 pro forma results include ARS performance for the full period Jan-Sep 2017 consolidated results do not include ARS performance for Jan-May period

## Financial performance: Q3-2018

## Statement of comprehensive income

- Pro forma sales up $26.6 \% \mathrm{Y} / \mathrm{Y}$ on strong performance from KFC Romania/Moldova ( $+20.4 \% \mathrm{Y} / \mathrm{Y}$ ) and Pizza Hut ( $+11.4 \% \mathrm{Y} / \mathrm{Y}$ ) and increasing contributions from the new businesses (KFC Italy and Taco Bell);
- Restaurant operating profit up $17.3 \% \mathrm{Y} / \mathrm{Y}$, with margin down 1.1 pp , especially on food, advertising and other operating expenses, while cost of labour improved;
- G\&A expenses up 43.5\% Y/Y, reaching 6.2\% of sales - the lowest level since Q3-2017;
- EBITDA up $9.4 \%$ Y/Y while EBITDA margin contracted 1.6 pp to $10.4 \%$ of sales, virtually due to higher restaurant expenses;
- excluding KFC Italy and Taco Bell, EBITDA would have been up 13.2\% Y/Y (11.9\% of sales)
- Net profit up $0.5 \%$ lower $\mathrm{Y} / \mathrm{Y}$, with net profit margin down 1.8 pp to $6.8 \%$ of sales.

|  |  |  | Y/Y\% | \% din V | nzari |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Data in RON'000 | Q3-2018 | Q3-2017 | 2018/2017 | Q3-2018 | Q3-2017 | $\Delta \%$ |
| Restaurant sales | 201,493 | 159,148 | 26.6\% |  |  |  |
| Restaurant expenses | 173,490 | 135,269 | 28.3\% | 86.1\% | 85.0\% | 1.1\% |
| Food and material | 71,829 | 56,108 | 28.0\% | 35.6\% | 35.3\% | 0.4\% |
| Payroll and employee benefits | 40,981 | 33,230 | 23.3\% | 20.3\% | 20.9\% | -0.5\% |
| Rent | 14,453 | 11,489 | 25.8\% | 7.2\% | 7.2\% | 0.0\% |
| Royalties | 11,846 | 8,833 | 34.1\% | 5.9\% | 5.6\% | 0.3\% |
| Advertising | 12,235 | 9,083 | 34.7\% | 6.1\% | 5.7\% | 0.4\% |
| Other operating expenses, net | 16,981 | 12,716 | 33.5\% | 8.4\% | 8.0\% | 0.4\% |
| Depreciation and amortization | 5,166 | 3,808 | 35.6\% | 2.6\% | 2.4\% | 0.2\% |
| Restaurant operating profit | 28,003 | 23,879 | 17.3\% | 13.9\% | 15.0\% | -1.1\% |
| General and administration expenses, net | 12,424 | 8,659 | 43.5\% | 6.2\% | 5.4\% | 0.7\% |
| Operating profit | 15,579 | 15,220 | 2.4\% | 7.7\% | 9.6\% | -1.8\% |
| Finance costs | 911 | 712 | 28.0\% | 0.5\% | 0.4\% | 0.0\% |
| Finance income | (30) | 20 | -250.4\% | 0.0\% | 0.0\% | 0.0\% |
| Profit before tax | 14,638 | 14,528 | 0.8\% | 7.3\% | 9.1\% | -1.9\% |
| Income tax expense | 989 | 946 | 4.5\% | 0.5\% | 0.6\% | -0.1\% |
| Profit for the period | 13,649 | 13,582 | 0.5\% | 6.8\% | 8.5\% | -1.8\% |
| EBTDA | 21,011 | 19,198 | 9.4\% | 10.4\% | 12.1\% | -1.6\% |
| Normalised EBTDA | 21,026 | 19,198 | 9.5\% | 10.4\% | 12.1\% | -1.6\% |

Financial performance: Q3-2018
Quarterly trends in key indicators


## Statement of comprehensive income

- Pro forma sales up $23.4 \% \mathrm{Y} / \mathrm{Y}$ on strong performance from KFC Romania/Moldova ( $+20.7 \% \mathrm{Y} / \mathrm{Y}$ ) and Pizza Hut ( $+9.9 \% \mathrm{Y} / \mathrm{Y}$ ) and increasing contributions from the new businesses (KFC Italy and Taco Bell);
- Restaurant operating profit down $0.1 \% \mathrm{Y} / \mathrm{Y}$, with margin down 3.2 pp , especially on food and salary costs, as well as impact from new openings and new areas of business;
- G\&A expenses up $30.5 \%$ Y/Y, reaching $6.8 \%$ of sales;
- Normalized EBITDA* fell $7.4 \%$ Y/Y and normalized EBITDA margin contracted 3.2 pp to $9.7 \%$ of sales, virtually due to higher restaurant expenses;
- EBITDA fell $9.1 \% \mathrm{Y} / \mathrm{Y}$ and EBITDA margin contracted 3.4 pp to $9.5 \%$ of sales, virtually due to higher restaurant expenses;
- Net profit was 22.7\% lower Y/Y and net profit margin fell by 3.5pp to $5.9 \%$ of sales.


[^0]Financial performance: Jan-Sep 2018 (Consolidated) vs Jan-Sep 2017 (Pro-forma)

## Breakdown of results by Group companies

| Data in RON'000 | USFN (RO) | ARS | USFN (MD) | USFN (IT) | CFF | SFG | Cons.Adj | SFG Cons. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Restaurant sales | 424,966 | 89,210 | 6,843 | 21,394 | 8,054 | 18,789 | $(17,693)$ | 551,562 |
| Dividend revenue | 0 | 0 | 0 | 0 | 0 | 61,798 | $(61,798)$ | 0 |
| Restaurant expenses | 354,726 | 86,016 | 5,868 | 22,510 | 7,990 | 0 | (117) | 476,993 |
| Food and material | 159,752 | 24,583 | 2,878 | 6,807 | 3,191 | 0 | 0 | 197,211 |
| Payroll and employee benefits | 77,684 | 26,262 | 1,074 | 6,658 | 2,053 | 0 | 0 | 113,731 |
| Rent | 29,301 | 7,710 | 558 | 1,808 | 639 | 0 | (2) | 40,014 |
| Royalties | 25,470 | 5,173 | 410 | 1,283 | 161 | 0 | 0 | 32,497 |
| Advertising | 20,824 | 7,146 | 223 | 1,483 | 805 | 0 | (61) | 30,421 |
| Other operating expenses, net | 32,085 | 11,539 | 503 | 3,472 | 833 | 0 | (54) | 48,378 |
| Depreciation and amortization | 9,611 | 3,602 | 222 | 1,000 | 307 | 0 | 0 | 14,742 |
| Restaurant operating profit | 70,240 | 3,194 | 974 | $(1,116)$ | 64 | 18,789 | $(17,576)$ | 74,568 |
| General and administration expenses, net | 22,366 | 7,700 | 201 | 2,839 | 1,942 | 20,190 | $(17,576)$ | 37,661 |
| Operating profit | 47,874 | $(4,506)$ | 773 | $(3,955)$ | $(1,879)$ | $(1,401)$ | 0 | 36,907 |
| Finance costs | 1,062 | 629 | 85 | 702 | 341 | 862 | $(1,610)$ | 2,071 |
| Finance income | 1,077 | 3 | 71 | 21 | 0 | 557 | $(1,610)$ | 118 |
| Profit before tax | 47,888 | $(5,131)$ | 759 | $(4,636)$ | $(2,220)$ | $(1,706)$ | 0 | 34,955 |
| Income tax expense | 2,230 | 1,120 | 134 | $(1,038)$ | 77 | 26 | 0 | 2,549 |
| Profit for the period | 45,659 | $(6,251)$ | 625 | $(3,597)$ | $(2,297)$ | $(1,732)$ | 0 | 32,406 |
| EBITDA | 57,749 | (799) | 1,036 | $(2,945)$ | $(1,467)$ | $(1,181)$ | 0 | 52,394 |
| Normalised EBTDA* | 58,696 | (799) | 1,036 | $(2,945)$ | $(1,467)$ | $(1,181)$ | 0 | 53,340 |

Y/Y Sales growth by companies


Contribution to Sales growth by companies


Contribution to EBITDA by companies


Financial performance: Jan-Sep 2018 (Consolidated) vs Jan-Sep 2017 (Pro-forma)

## Restaurant operating expenses and margin

| Data in RON'000 | Sep-18 | Sep-17 | $\mathrm{Y} / \mathrm{Y} \%$ <br> $2018 / 2017$ | \% of Sales |  | $\Delta \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Sep-18 | Sep-17 |  |
| Restaurant expenses | 476,993 | 372,303 | 28.1\% | 86.5\% | 83.3\% | 3.2\% |
| Food and material | 197,211 | 156,580 | 25.9\% | 35.8\% | 35.0\% | 0.7\% |
| Payroll and employee benefits | 113,731 | 88,425 | 28.6\% | 20.6\% | 19.8\% | 0.8\% |
| Rent | 40,014 | 32,387 | 23.5\% | 7.3\% | 7.2\% | 0.0\% |
| Royalties | 32,497 | 25,640 | 26.7\% | 5.9\% | 5.7\% | 0.2\% |
| Advertising | 30,421 | 23,303 | 30.5\% | 5.5\% | 5.2\% | 0.3\% |
| Other operating expenses, net | 48,378 | 35,498 | 36.3\% | 8.8\% | 7.9\% | 0.8\% |
| Depreciation and amortization | 14,742 | 10,468 | 40.8\% | 2.7\% | 2.3\% | 0.3\% |
| Restaurant operating profit | 74,568 | 74,679 | -0.1\% | 13.5\% | 16.7\% | -3.2\% |

- Operational expenses increased $28.1 \%$ Y/Y to RON 477.0m in 9-mth 2018, reaching $86.5 \%$ of sales;
- As percentage of sales, operational expenses increased by 3.2pp Y/Y to $86.5 \%$ in 9 -mth 2018, of which:
- $+0.8 p p$ from payroll expenses
- $+0.8 p p$ from other operating expenses
- +0.7pp from cost of food and materials


## Contribution to change in restaurant opex ratio



Contribution to change in restaurant profit


Financial performance: Jan-Sep 2018 (Consolidated) vs Jan-Sep 2017 (Pro-forma)

## G\&A expenses



- General and administration expenses increased $30.5 \%$ Y/Y to RON 37.7 million in 9-mth 2018 (6.8\% of sales, up from 6.5\% in 9-mth 2017)
- G\&A ratio stood at $6.2 \%$ of sales in Q3-2018 compared to $5.4 \%$ in Q3-2017.
- Note: Other expenses include a non-recurring cost for litigation worth RON 0.95 m .


## Sphera - Consolidated financial performance

## Statement of comprehensive income

- Consolidated sales up $37.4 \% \mathrm{Y} / \mathrm{Y}$ on strong performance from KFC Romania ( $+20.9 \% \mathrm{Y} / \mathrm{Y}$ ), while the consolidation of ARS (Pizza Hut restaurants), starting with June 2017, contributed 13.4pp in the consolidated sales growth rate;
- Restaurant operating profit up $8.7 \% \mathrm{Y} / \mathrm{Y}$, with margin down 3.6 pp , especially on salary costs and impact from new openings and new areas of business;
- G\&A expenses up $53.8 \%$ Y/Y, up 0.7 pp to $6.8 \%$ of sales, driven mainly by the consolidation of ARS and the KFC Italy and Taco Bell operations;
- Normalized EBITDA fell $1.2 \%$ Y/Y and normalized EBITDA margin contracted 3.8 pp to $9.7 \%$, mainly due to higher restaurant expenses;
- EBITDA fell $3.0 \% \% \mathrm{Y} / \mathrm{Y}$ and EBITDA margin contracted 4.0pp to $9.5 \%$, mainly due to higher restaurant expenses;
- Net profit was 20.9\% lower Y/Y and net profit margin fell by 4.3pp to 5.9\%.

| Data in RON'000 | Sep-18 | Sep-17 | $\mathrm{Y} / \mathrm{Y} \%$ <br> $2018 / 2017$ | $\%$ of Sales |  | $\Delta \%$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Sep-18 | Sep-17 |  |
| Restaurant sales | 551,562 | 401,353 | 37.4\% |  |  |  |
| Restaurant expenses | 476,993 | 332,737 | 43.4\% | 86.5\% | 82.9\% | 3.6\% |
| Food and material | 197,211 | 144,052 | 36.9\% | 35.8\% | 35.9\% | -0.1\% |
| Payroll and employee benefits | 113,731 | 76,660 | 48.4\% | 20.6\% | 19.1\% | 1.5\% |
| Rent | 40,014 | 28,490 | 40.5\% | 7.3\% | 7.1\% | 0.2\% |
| Royalties | 32,497 | 22,958 | 41.5\% | 5.9\% | 5.7\% | 0.2\% |
| Advertising | 30,421 | 20,806 | 46.2\% | 5.5\% | 5.2\% | 0.3\% |
| Other operating expenses, net | 48,378 | 31,190 | 55.1\% | 8.8\% | 7.8\% | 1.0\% |
| Depreciation and amortization | 14,742 | 8,580 | 71.8\% | 2.7\% | 2.1\% | 0.5\% |
| Restaurant operating profit | 74,568 | 68,617 | 8.7\% | 13.5\% | 17.1\% | -3.6\% |
| General and administration expenses, net | 37,661 | 24,491 | 53.8\% | 6.8\% | 6.1\% | 0.7\% |
| Operating profit | 36,907 | 44,126 | -16.4\% | 6.7\% | 11.0\% | -4.3\% |
| Finance costs | 2,071 | 1,152 | 79.7\% | 0.4\% | 0.3\% | 0.1\% |
| Finance income | 118 | 129 | -7.8\% | 0.0\% | 0.0\% | 0.0\% |
| Profit before tax | 34,955 | 43,102 | -18.9\% | 6.3\% | 10.7\% | -4.4\% |
| Income tax expense | 2,549 | 2,130 | 19.7\% | 0.5\% | 0.5\% | -0.1\% |
| Profit for the period | 32,406 | 40,972 | -20.9\% | 5.9\% | 10.2\% | -4.3\% |
| EВПDA | 52,394 | 53,994 | -3.0\% | 9.5\% | 13.5\% | -4.0\% |
| Normalised EBTDA | 53,340 | 53,994 | -1.2\% | 9.7\% | 13.5\% | -3.8\% |

*) Excluding a non-recurring cost for litigation worth RON $0.95 m$.

Sphera - Consolidated financial performance

## Statement of financial position

| Data in RON'000 | 30-Sep-18 | 31-Dec-17 |
| :--- | ---: | ---: |
|  |  |  |
| Assets | $\mathbf{2 1 2 , 2 1 8}$ | $\mathbf{1 7 6 , 1 2 3}$ |
| Non-current assets | 136,134 | 105,220 |
| Property, plant and equipment | 68,506 | 67,471 |
| Intangible assets | 4,434 | 1,288 |
| Deposits for rent guarantee | 3,144 | 2,144 |
| Deferred tax assets | $\mathbf{9 0 , 4 2 5}$ | $\mathbf{7 3 , 2 9 1}$ |
|  | 8,781 | 8,509 |
| Current assets | 11,816 | 8,454 |
| Inventories | 4,227 | 3,673 |
| Trade and other receivables | 65,601 | 52,655 |
| Prepayments |  |  |
| Cash and short-term deposits |  | $\mathbf{1 9 5}$ |
|  | $\mathbf{3 0 2 , 6 4 3}$ | $\mathbf{2 4 9 , 6 0 9}$ |
| Assets held for sale |  |  |


| Data in RON'000 | 30-Sep-18 | 31-Dec-17 |
| :--- | ---: | ---: |
|  |  |  |
| Equity and liabilities | $\mathbf{1 3 6 , 9 3 2}$ | $\mathbf{1 0 4 , 5 4 4}$ |
| Total equity | $\mathbf{1 3 6 , 8 6 7}$ | $\mathbf{1 0 4 , 5 2 5}$ |
| Equity attributable to equity holders of the parent | 581,990 | 581,990 |
| Issued capital | $(520,578)$ | $(520,578)$ |
| Share premium | 75,471 | 43,191 |
| Retained earnings | $(16)$ | $(78)$ |
| Foreign currency translation reserve | 65 | 19 |
| Non-controlling interests | $\mathbf{6 2 , 3 0 5}$ | $\mathbf{4 2 , 1 9 1}$ |
|  | 57,615 | 39,520 |
| Non-current liabilities | 4,690 | 2,671 |
| Interest-bearing loans and borrowings | $\mathbf{1 0 3 , 4 0 6}$ | $\mathbf{1 0 2 , 8 7 4}$ |
| Trade and other payables | 68,588 | 77,682 |
|  | 34,818 | $\mathbf{2 5 , 1 9 2}$ |
| Current liabilities |  |  |
| Trade and other payables | $\mathbf{1 6 5 , 7 1 1}$ | $\mathbf{1 4 5 , 0 6 5}$ |
| Interest-bearing loans and borrowings | $\mathbf{3 0 2 , 6 4 3}$ | $\mathbf{2 4 9 , 6 0 9}$ |
| Total liabilities |  |  |


[^0]:    *) Excluding a non-recurring cost for litigation worth RON 0.95 m .

